



## Sunset Country Family Health Team

### Requirements for in-person appointments

If your provider has invited you to come to the clinic for an appointment:

- Please **do not enter the building if you develop symptoms of COVID-19** before your appointment. Call ahead to find out if we can change your appointment to a virtual visit, or if you can be rescheduled.
- You will be asked **COVID-19 screening questions** when your appointment is booked and again when you arrive.
- You will be asked to **wear a mask and to clean your hands with sanitizer**. Please bring a clean mask if you have one, or we will provide you with one to wear while you are in the clinic.
- Please **come to the office by yourself** unless you require personal assistance with your appointment.
- Please **do not come to your appointment early** to limit the number of people in our waiting room.
- Please **use the washroom before you come** to the clinic.
- **Please have patience** while the Sunset Country Family Health Team adapts to these changes. Our staff are working hard to coordinate the highest possible quality of care to you.